



Company

Brigidine College

Sector

Education

Location

Sydney, NSW



Brigidine College
St Ives

A new technology gateway for Brigidine College

In the attractive, tree-lined northern Sydney suburb of St Ives, Brigidine College offers young women a highly respected Catholic secondary education. The College opened in 1954 in association with the Brigidine Convent, with just nine young students, and since then has flourished – it now teaches 900 students in a much expanded, and thoughtfully planned, campus.

Providing so many students with necessary resources requires comprehensive facilities and a dedicated staff. Constant upgrading to maintain the high standards needed for today's education led to a focus on one area of the College's technical facilities.

The College management was keen to enhance the College's print and documentation infrastructure. With the large assortment of print, fax and copying devices scattered around the campus, reliability was a key concern. Many of the staff used desktop printers and wanted more professional quality output, at a faster speed, whilst being more cost effective for both themselves and students.

Business challenge and scenario

With business efficiency and educational delivery in mind the College sought a holistic solution that would consolidate its print infrastructure, and at the same time provide an ongoing record of the performance and history of all print carried out in the College.

The goal was to introduce a new system to provide control of the volume of printing and simplify the task of administering print output for all users.

"The main driver for us was print quality, and some network aspects of our previous system were fragmented, with multiple vendors involved, so it was about rationalising a lot of individual systems to a single vendor and a single system," explained Greg Boyd, ICT manager.

Challenges

- The College wanted to introduce a new system to provide control of the volume of printing and simplify the administering of output for all users.
- To consolidate the number of devices around the school.
- To improve print quality, at a faster speed, whilst being more cost effective.

Solution

- Fuji Xerox's Image Gateway software, including; secure printing, My Prints and complete tracking and reporting features.
- A combination of 13 ApeosPort IV multifunction devices, 26 desktop and network printers and a high volume device.

Benefits

- Improved print quality, whilst being more cost effective.
- Improved management and control of print and copy costs.
- Greater sustainability awareness from using My Prints.
- Maximum uptime with reliable service and support.

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– Greg Boyd
ICT manager
Brigidine College

Director of Support Services, Michael Layden commented from the resources perspective. “We wanted to reduce the number of devices around the school. We believed we were printing too much, but had no accurate monitoring of either the amounts or the locations. We needed both to establish controls and raise awareness.”

Proposals were sought from several vendors to overcome these problems.

Solution

Brigidine College accepted Fuji Xerox Australia’s assessment of the College’s requirements, and invited the company to install its selection of print devices and management software.

Fuji Xerox Australia provided the College with a blended range of devices to meet its varied printing requirements. This included a combination of 13 ApeosPort IV multifunction devices (MFDs) located around the school, 26 desktop and network printers for staff and a high volume device for its print production room.

This blend of printers, MFDs and production devices was seamlessly integrated using Fuji Xerox’s Image Gateway software. This provided a secure print environment to ensure that only RFID swipe card holders could use the networked printers, and in doing so all print handled by the network was tracked, recorded and available to the College administration in regular reports.

It also included the My Prints function, which allowed print projects to be accessed from whichever printer on the network was most convenient for the user.

Benefit: Improved print quality, whilst being more cost effective

With the College’s printer inventory reduced and better integrated using Image Gateway, it offers a more streamlined and better managed system.

College staff immediately noticed that print quality was dramatically improved, in both black-and-white, and colour when required.

“One of the reasons we looked at this solution was that we wanted better quality print. It has certainly provided that – we’re very happy with it,” said Greg. “It’s also working more reliably than the previous system, and each printer is faster than the ones we had previously.”

Cost effectiveness was also improved by this initiative. Previously, multiple vendors provided for print needs. Michael Layden noted, “We’re saving because of lower leasing costs due to the consolidation. We’ve been able to introduce a quota for students, beyond which they pay a surcharge. We will be able to introduce departmental copy and print budgets and provide Heads of Department with the information they need to control that aspect of their budgets.”

Benefit: Manage and control print and copy costs

Fuji Xerox Australia software consultant Keith Payne installed Image Gateway software at the College, and is delighted with its performance.

“It looks after all the cost management and scanning functionality of the ApeosPort devices,” Keith said. “This helps the College control all its print and copy costs, and administration staff can on-bill more accurately.”

Benefit: Greater sustainability awareness via My Prints

“They are preparing their students for understanding the environmental repercussions of their printing, so that only those projects that really need to be printed actually are. The College is very aware of its community responsibilities, and aims to impress those on staff and students. Its technology infrastructure is an indication of its commitment to both environmental and technological leadership,” said Keith.

Benefit: Maximum uptime with reliable service and support

Brigidine College management was very happy with the smooth transition from the previous system by Fuji Xerox’s engineers.

“The Team has been very supportive. They stood their ground and made sure the system delivered what we wanted,” said Greg Boyd.

“We did have some concerns from a couple of staff at the beginning, but they soon took to the new system and can see its benefits. Teachers print a lot of material for their classes. Even in this digital world, where we have very good digital virtual classrooms and resources, print media are still integral to the education system. It’s important that we have the most efficient systems available so we can provide the best possible resources and outcomes for our students.”

About Fuji Xerox Australia

Fuji Xerox Australia is a world leading enterprise for business and document management services. Through its broad portfolio of document technology, services, software and supplies, Fuji Xerox Australia provides essential back-office support that clears the way for customers to focus on their core business. With awards from the United Nations and the Banksia Environmental Foundation, Fuji Xerox Australia is well recognised for its commitment to sustainability.

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