

EP-BB

Electronic Partnership Broadband



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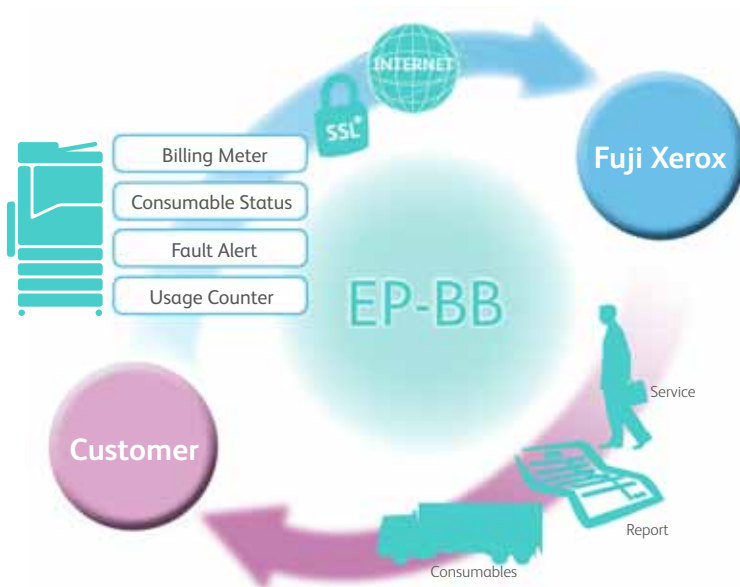
Work smarter with smart office. EP-BB provides managed services that monitor, maintain and replenish the supplies of any printing infrastructure. You now have an enterprise level answer to all the issues that accompany your company's document output.

From a single point of management, potential issues of equipment performance and consumable supplies can be pre-emptively assessed and solved. With Fuji Xerox Customer Support, you can now proactively keep your equipment at its most productive with a service that seamlessly prompts and reacts, while you focus on your core competencies.

EP-BB is powered by Fuji Xerox's latest technology. In both hardware and service solutions we have a reputation as a leader; we deliver optimal efficiency and peace of mind. EP-BB is a more clever way to manage document output, making your office more productive.

One menu to see it all.

With all of your multi function devices accessing the Internet, EP-BB unites your devices status, maintenance and counter information to Fuji Xerox and gives end users a smart and powerful set of tools at your fingertips.



Under Fuji Xerox's management, accurate meter readings are retrieved automatically, which eliminates the productive time lost through manually checking and then submitting reports.



Fuji Xerox automates the supplies replenishment process, making it possible to be alerted when consumables reach pre-determined levels. EP-BB is connected to our Field Response Team, always assuring supplies of new consumables are never far away.



For problem resolution, the remote end-to-end incident management that is offered by EP-BB promises proactive problem resolution. By monitoring devices to help ensure they are running optimally, Fuji Xerox identifies potential issues and acts proactively to troubleshoot.



Green Reporting comprise of 3 key reports, namely Function Usage report, Eco report and Service report. These 3 reports will allow monitoring of your print usage, environmental impact of your MFD and service history information.

*The EP-BB services may vary depending upon device models.

Enjoy improved customer service benefits

Calls for service are a thing of the past, and issues of monitoring incidents and supply of consumables are shifted to Fuji Xerox. Reports are then generated for monitoring and optimising for better environmental practices.

Increase Staff Productivity

- Save valuable time in device management and administration leaving more time for productive work.

Improve Equipment Productivity

- Productive monitoring of faults and consumables will minimise your downtime and improve availability.

Focus on Core Business

- Reduced administration and device management
- Reduced equipment support

Sustainable Business Environment

- The wealth of knowledge gained from accurate accounts of your equivalent carbon output, plus power and paper usage will aid you in implementing and monitoring environmental best practices.

EP-BB Security

- The EP-BB enabled device communicates with the Fuji Xerox data center using SOAP over an encrypted HTTPS (SSL) link, to protect the data.
- Communication cannot be initiated from the Fuji Xerox data center. It is only a reply to the communication initiated by the device.
- Data transmitted through EP-BB includes maintenance or counter information only, such as: billing meters, fault alerts, consumable alerts and usage counters. Customer documents, customer settings or image information are not included in the communications between an EP-BB device and Fuji Xerox data center.
- Fuji Xerox is committed to information security. For details, please refer to the following URL on information security; http://www.fujixerox.co.jp/eng/common/privacy_policy/

Customer Responsibilities

- Completion of a service activation form.
- Network access and internet connection
- Customers will inform Fuji Xerox sales representative or account manager, when the network information of devices is changed. For example: due to relocation of devices, or reconfiguration of network settings.



For more information or detailed product specifications, call or visit us at

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