

# Nuvera Production/288EA - Advanced Customer Training (ACT)

Training course outline

**Course Name:** Advanced Customer Training for Nuvera Production/288EA

**Location:** Customer's Premises

**Cost:** \$1500 per session (max. 2 people) + GST

**Time:** 8.30 am – 5pm

**Duration:** 1 day

## Objective:

*The objective of the Advanced Customer Training for Nuvera Production/288EA training course is to provide participants with a detailed understanding of the Fuji Xerox Nuvera Productivity Plus Service Manual, along with all required tools and cleaning supplies, in order to SAFELY and CORRECTLY perform all troubleshooting and HFSI maintenance tasks, as well as additional maintenance tasks, specifically identified for the Nuvera.*

## Pre-requisites:

- Team Leader for each state must be informed prior to any ACT course
- Course must be recommended by a Team Leader or Technical Specialist
- CSE/Technical Specialist must load a Customer Advanced Maintenance Diagnostics license onsite
- Nuvera Production Operator trained
- Must have minimum six months operator experience
- Only available for Nuvera Production family

## Course Content:

The course has been designed into bite-sized modules. This allows the content of each module to be conducted at a pace suitable to the trainee. The entire course has five (5) modules.

### **Module 1 – Introduction overview**

- Nuvera Productivity Plus Service Documentation, Tools and Supplies
- Safety
- Glossary
- How to Use the Service Manual Overview
- Fault Code Procedures Overview
- Work Project 1
- Image quality Defect Procedures Overview
- Preventative Maintenance Overview
- Repair, Cleaning and Adjustments Overview
- General Procedures and Customer Diagnostic Routines

**Duration of module: 1 hour**

### **Module 2 - General procedures- demo, practice and certification**

- Entering User Diagnostics
- Entering Advanced User Diagnostics
- Accessing and Resetting HFSI Counters
- Xerographic Cover

**Duration of module: 1 hour**

### **Module 3 - Diagnostic procedures- demo, practice and certification**

- Print Test Patterns
- Print Station Fault Bypass
- PE Registration Setup
  - 288 Registration Setup between both engines. Recap on operator training
- PR Belt Conditioning Routine
- Patch Cleaning Efficiency Test
- Transfer Blade Timing Setup
- Corotron Cleaning Routine
- Xerographic Setup
  - 288 Balancing copy quality between engines Recap on operator training- IQ setup

**Duration of module: 4 hours**

### **Module 4 - HSFI Removal/replacement- procedures, cleaning and adjustments, demo and certification**

- PR Belt Replacement Procedure
- Corotrons
  - Charge Assembly
  - Pretransfer Corotron
  - Transfer Corotron
  - Detack Corotron
  - Preclean corotron
- Fuser Web Cassette
- Fuser Roll Assembly

**Duration of module: 2 hours**

### **Module 5 – Session II GP Procedures and dC Routines Certification**

- Fuser HFSI Component Tracking Sheet
- Fuser Replacement and Component Management
- Work Project 2

**Duration of module: 1 hours**

### **Assessment**

- Students will be given two projects to complete. The project will be based on a Work Statement, locate information in the Service Manual and answer questions based on the information learnt throughout the course. The projects will be completed under the guidance of the instructor with the emphasis on “real life” application.
- On successful completion of the projects together with completion of a Master Task Completion Log, students will be issued with a certificate of completion.

**Duration of module: 1.5 hours (completed during modules 1 and 5)**

To book your place, please contact your local Fuji Xerox Australia branch training specialist.

If you have any additional queries, please contact FXA National Education Services on (02) 9700 5500 or e-mail [Educaton.Services@aus.fujixerox.com](mailto:Educaton.Services@aus.fujixerox.com)

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Protecting the environment is fundamental to our commitment to corporate citizenship. Fuji Xerox Australia provides products that have been designed with both our customers and the environment in mind. We are known for our end-of-life product resource recovery and remanufacturing programs. Our products regularly lead the industry in energy performance and all our sites maintain ISO 14001:2004 Environmental Management System Certification. Fuji Xerox Australia has been recognised for its achievements in environmental sustainability by the United Nations and the Banksia Environmental Foundation in Australia.

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