

Stakeholder engagement mechanisms

	Inform Providing stakeholders with balanced, objective information.	Consult Obtaining stakeholder feedback.	Involve Working directly with stakeholders to ensure concerns are understood.	Collaborate Partnering with stakeholders in the development of solutions.	Empower Placing decision-making in the hands of stakeholders.
Fuji Xerox Co Ltd	Annual sustainability report; biannual environmental report.	Annual CSR survey; input to annual materiality process.	Regional CSR committee.	Regional CSR/EMS and risk workshops.	Environmental and community strategy and goal setting; product and solutions development and innovation.
Employees	Annual sustainability report; corporate communications; online training modules for induction and as revised; recruitment website; health and safety resources and training.	Annual employee engagement survey; community engagement survey as part of strategy review; health and safety committees; input to annual materiality process.	Employee engagement focus groups post employee engagement survey.	Employee engagement working group; environmental coordinators; facilities team; community champions network.	Inclusivity steering committee.
Customers	Annual sustainability report; environmental brochures; web developments.	Bi-annual customer surveys; sustainability presentations; win/loss reviews; input to annual materiality process.	Social media (live chat); customer round tables; bids and tenders process.	Product and solutions innovations e.g. sustainability on site service centres.	
Dealers	Annual sustainability report.	Dealer sustainability program survey; input to annual materiality process.	Dealer principals, sales and sustainability champions conferences; dealer sustainability webinars.	Dealer sustainability champions network.	
Suppliers	Annual sustainability report; procurement policy; supplier sustainability code of conduct; supplier portal on corporate website.	Input to annual materiality process.	Strategic procurement events.	Strategic supplier quarterly reviews.	
Industry	Annual sustainability report.	Input to annual materiality process.	Signatory to Australia and New Zealand Recycling Platform Limited (ANZRP) and board representation.	Signatory to Australia and New Zealand Recycling Platform Limited (ANZRP) and board representation.	
Government	Annual sustainability report; E-waste reporting via ANZRP; Synthetic greenhouse gas reporting for the Department of Environment; Workplace Gender Equity Agency reporting; policy feedback.	National Carbon Offset Standard certification; input to annual materiality process.			
Community	Annual sustainability report.	Input to annual materiality process.		Community programs and skilled volunteering; graduate projects; United Way and ABCN partnerships.	
Environmental	Annual sustainability report.	Policy development; input to annual materiality process; Forest Stewardship Council Ubd Dfc[fUa Zcfh\Y' 9bXcfdYa YbhcZ: cfYgh7YfhjZ\Whjcb V\UJb cZcustody WfhjZ\Whjcb"	Australian Packaging Covenant signatory.		